

Hot Spot Policy Kent Free Library

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Hot Spot Policy

Kent Free Library offers mobile hot spots with unlimited data usage for lending to library cardholders 18 years of age or older. The hot spots work in any area covered by the Sprint/T-Mobile network.

To borrow a hot spot, Portage Library Consortium cardholders must have a valid library account in good standing. Library accounts must be active, include a current address, and have less than \$10.00 in fines and fees. Account types permitted to borrow hot spots include Adult, Fine Free, Homebound, and Staff. Homeschool and Teacher account types are not permitted to borrow hot spots. However, teachers or homeschool adults may use a personal account to borrow a hot spot.

Inter-library loan is not permitted and the library will not send hot spots to other locations. Hot spots shall be picked up at and returned to Kent Free Library's Check-Out Desk. Hot spots should not be returned in the book drop or to other libraries.

Hot spots may be borrowed for two weeks (14 days), with no renewals. Hot spots may be placed on hold by Kent Free Library card holders. Patrons are limited to borrowing one hot spot at a time per account.

The overdue fine for a hot spot kit is \$5.00 per day. Overdue hot spots will be deactivated when they are three (3) days overdue. A reactivation fee of \$15.00 will be charged patrons who return hot spots that have been deactivated. Borrowers are responsible for costs associated with loss or damage of the hot spot and/or the accessories. The replacement cost for a lost or damaged hot spot kit, including all accessories, is \$55.00. Replacement fees for lost or damaged hot spots and accessories circulated with the hot spot kit (cords, charger, case, etc.) are included below.

Contents of mobile hot spot kit and replacement costs:

- 1 case \$8.00
- 1 mobile hot spot (1 SIM card, 1 battery) \$40.00
- 1 micro USB AC charger \$6.00
- 1 guide \$1.00

Mobile hot spots can provide Wi-Fi Internet access for up to ten (10) devices. Internet content filtering is not provided through the Kent Free Library hot spots. Parents or legal guardians are responsible for monitoring content accessed by minors via a library hot spot.

Patron Internet usage is not tracked by Kent Free Library. The library does not have access to or collect usage data, and does not provide patron information to the service provider. The only information Kent Free Library collects is the total amount of data transmitted and received during a billing cycle and anonymous circulation data related to number of checkouts of each device. The library is not responsible for personal information shared over the Internet.